

Superior Court of California
County of Alameda

Families & Children's Bureau

Email: Families&ChildrensBureau@alameda.courts.ca.gov

**Family Dispute Resolution
CHILD CUSTODY MEDIATION SERVICES**

**CHILD CUSTODY MEDIATION IS MANDATORY
IF PARENTS DO NOT HAVE A CUSTODY AGREEMENT**

- Call for a mediation appointment immediately after serving the other party, or immediately after you have been served
- Call the office during these hours to schedule an appointment:

Monday – Friday from 9:30 a.m. – 3:00 p.m.

Oakland ☎ (510) 272-6030 ♦ Hayward ☎ (510) 670-6350

- The initial phone interview may take up to 20 minutes
- **Be prepared** to give the following information during the initial telephone interview

- COURT DATE
- COURT ACTION NUMBER
- COURT DEPT. NUMBER
- CHILD(REN)'S BIRTH DATES
- ATTORNEYS' ADDRESSES & PHONE NUMBERS (IF REPRESENTED)
- PARENTS' MAILING ADDRESSES
- PARENTS' TELEPHONE NUMBERS
- PARENTS' BIRTH DATES

Please Note: Separate appointments may be requested if there is a history of sworn allegations of domestic violence or if there is a restraining order in place that protects one party from the other party.

Child Custody Mediation Services Offices

Locations and Office Hours:		
Hayward	Child Custody Mediation Services (Family Court Services) Alameda County Administration Building 224 W. Winton, Room 208 Hayward, California 94544	☎ (510) 670-6350 Fax (510) 670-6457
8:30 AM to 4:00 PM		
Oakland	Child Custody Mediation Services (Family Court Services) Alameda County Administration Building 1221 Oak Street, Room 260 Oakland, California 94612	☎ (510) 272-6030 Fax (510) 272-6023
8:30 AM to 4:00 PM		